

Care Gap Detection Dataset

CGDD v1.0 — Business Glossary

Business Glossary

Care Gap

A preventive or chronic care service that is clinically recommended but has not been completed by the member within the required timeframe.

HEDIS

Healthcare Effectiveness Data and Information Set — NCQA's standardized set of performance measures used to assess health plan quality across clinical and service domains.

Star Rating

CMS Medicare Advantage quality rating system (1–5 stars) measuring plan performance across prevention, chronic condition management, and member experience.

USPSTF

U.S. Preventive Services Task Force — independent panel that issues evidence-based recommendations for preventive services, graded A through D.

Gap Closure

The completion of a recommended care service that resolves an open care gap, typically documented through a claim, lab result, or provider attestation.

Gap Closure Rate

The ratio of closed care gaps to total identified care gaps, expressed as a percentage; a key quality performance indicator.

CAHPS

Consumer Assessment of Healthcare Providers and Systems — standardized patient experience survey measuring member satisfaction with care and services.

HOS

Health Outcomes Survey — CMS survey measuring physical and mental health outcomes for Medicare Advantage members.

RAF Score

Risk Adjustment Factor — a numeric score derived from HCC diagnosis codes that reflects a member's expected healthcare cost relative to the average beneficiary.

Outreach Response Rate

The percentage of members who respond to care gap outreach attempts across all communication channels.

Intervention ROI

The estimated financial return on investment for a care gap intervention, calculated as cost savings divided by intervention cost.

Revenue at Risk

The estimated revenue impact from failing to close care gaps, including Star Rating bonus payments and quality incentives.

Priority Score

A composite score (0–100) that combines gap severity, closure probability, financial impact, and member risk to prioritize outreach efforts.

Transition of Care

The movement of a patient from one healthcare setting to another, requiring coordinated follow-up to prevent readmission and ensure care continuity.

Evidence-Based Care

Clinical care delivered in accordance with clinical practice guidelines supported by peer-reviewed research and expert consensus.